

# LaserNet eDelivery

Premium Billing Solutions

More than simply delivering premium bill invoices online, this solution improves customer communications, reduces costs and enhances your entire billing process.

## Benefits:

- Your customers enter enrollment changes online, which simplifies invoice adjustments, streamlines your administrative functions, and improves the customer experience
- 24x7 customer access
- Improve A/R days outstanding with flexible payment processing
- Service representatives view the same invoice sent to customers
- Custom-designed invoice that meets your needs
- Eliminate mail delays
- Environmentally friendly

## FEATURES

### eDelivery

- Email notification to your customer.
- Decreases print/mail costs by up to 50%.
- Immediate delivery to your customer's email account.
- Environmentally friendly—eliminates paper, envelopes and ink.

### Online Invoice Adjustments

- Customers can receive email notification when invoices are ready for viewing and payment.
- Customers can modify invoices online and recalculate premiums owed. Adjustments include coverage changes, employee terminations, and employee additions.
- System automatically recalculates the total premium owed based on the dollar value of changes entered.

### Secure Online Presentment of Premium Bills

- Customers can view current invoices online.
- Your service representatives and customers view identical documents.

### Convenient and Secure EBPP (Electronic Bill Presentment and Payment)

- ACH and credit card payment capability.
- Post-dated ACH transactions.

### Print and Mail Capability

- LaserNet can print and mail invoices to customers who do not opt for eDelivery.

### Document Design

- Ability to customize the design of your premium bill.

## TRACKING RESULTS

### Detailed Statistics of Email Activity

- Monitor all email activity through an online tool that tracks emails sent, bounced, opened, and documents accessed.

### Customized Reconciliation Report

- Customer payments and changes are captured and reported to you daily for reconciliation.

Call **877-337-2966** or  
email [contact@Laser-Net.com](mailto:contact@Laser-Net.com)  
to learn more.

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• your **document delivery** solution •